



Datasharp and Nortel, in partnership, provide customers with market leading telecommunication solutions and award winning customer service. As a Solutions Partner of Nortel, Datasharp has the expertise to deliver the correct solution to meet the individual needs of every business. The Datasharp Group is one of the UK's largest independent suppliers of business telephone systems with a national infrastructure of offices and 30,000 satisfied customers.

Solutions by
NORTEL

Nortel Networks is an industry leader and innovator focused on transforming how the world communicates and exchanges information. The company is supplying its service provider and enterprise customers with communications technology and infrastructure to enable value-added IP data, voice and multimedia services spanning Metro Networks, Wireless Networks, and Optical Long Haul Networks. As a global company, Nortel Networks does business in more than 150 countries.



Business Communications Manager 50

BCM maximizes a company's profitability by delivering capabilities that reduce network costs and increase employee productivity, while delivering the unsurpassed reliability our customers have come to expect from Nortel Networks traditional voice solutions. BCM provides the ultimate in choice and flexibility allowing customers to cost effectively migrate to IP and add applications that level the playing field – as their business needs evolve.

BCM50 is the newest model in the Nortel Business Communications Manager range, specifically adapted for the small customer site.

Consistent with the existing BCM platforms, the BCM50 is a key component of the Nortel Networks Enterprise VoIP strategy, a portfolio of solutions that deliver choice in voice service deployment with rich multimedia applications to enhance enterprise communications, drive more powerful customer interaction resulting in higher potential revenue, and lower costs by removing barriers of distance and location.

BCM50 is available in 3 separate factory configurations:

- BCM50: The compact main unit providing all of the processing for the feature set of traditional and IP telephony as well as hosting the rich set of software applications
- BCM50e: The version of BCM50 main unit that includes an integrated Ethernet router
- BCM50a: The version of BCM50 main unit that includes an ADSL router

Each Configuration can come with a choice of Trunk Modules: ISDN 30e, ISDN 2, Analogue, VoIP Trunks.



BCM50 supports the complete range of IP telephony capabilities offered by existing BCM products. These features are enabled through the use of keycodes and require no additional hardware:

- VoIP Gateway (H.323): Up to 12 VoIP trunks
- VoIP Telephony Clients: Up to 32 VoIP Telephony clients, supporting the range of Nortel Networks Internet Telephones

BCM50 also supports the wide range of high value applications provided on the existing BCM platforms. These applications are enabled through the use of keycodes and require no additional hardware:

- Voice Messaging for standard voicemail & auto attendant features
- Unified Messaging providing integrated voicemail management between voicemail and common email applications
- Fax Suite providing support for attached analogue fax devices
- LAN CTE supporting the BCM Computer Telephony Integration (CTI) range of products allowing the use of third party telephony applications to control your telephone via the Windows operating system
- Call Centre Basic Software

Business Series Telephones

Built on the strength of the industry-leading Norstar Product Portfolio, the Business Series Terminals allow small and medium-sized businesses to deploy a modular solution that will scale as your business grows.



Internet Phones

Now you can enjoy the next-generation features of VoIP, plus all of the carrier-class reliability and ease-of-use of a traditional telephone. Nortel Networks offers three superior desktop models, along with an innovative software-based solution that brings VoIP to your desktop PC or laptop.

