



comms news autumn 05

from Datasharp Telecom

Save 10% on Line Rentals

With BT Retail you have to sign a five year contract to save 10%; with Datasharp it is just the standard minimum one year contract. Other advantages include:

- Just one calendar monthly bill covering lines and calls.
- Lower call costs for UK and International calls.
- View call details on the internet with download capability.
- Avoid BT's long drawn out 154 fault reporting procedure – speak direct to a person.

We can also supply private circuits, data circuits and other BT services.

Are You Still Getting Up to Let Visitors In?

A door entry phone linked to your phone system can alert nominated phones when somebody presses the buzzer.



Any of these phones can answer the door, speak to the caller and operate the door release thus saving on time and shoe leather!

Datasharp Adds Mobile Call Services to Portfolio

If you have five or more company mobile phones or are spending £200 a month or more then we may be able to help you.

Using the O2 or Vodafone networks we can transfer or port existing phones or numbers or supply completely new phones and services. We tailor



the tariff to each users needs in order to arrive at the best overall tariff for your business. This usually means a lower overall cost compared to using a group tariff.

Is Voice over IP (VoIP) Suitable for Your Business Yet?

Eventually this will become the norm for all voice calls but presently, while such services as Skype are fine for an individual with a PC and his own broadband they are not suitable for a business with multiple users and where the quality of the call matters – in a couple of years it will be a different matter. Until then, the two principal uses are:

- Linking Office Sites
- Home or Remote Workers

If you have a data link between sites such as a LES10 then it can be used for voice as well as data.

For home or remote workers with a business quality broadband they can have converged voice and data which means they are just extensions off the main office system.

CUSTOMER NEWS

Grundon Waste Management Ltd has selected Datasharp to provide Nortel BCM50 systems for their Clinical Waste division's office at Knowl Hill and for their new energy from waste plant under construction near Slough.

Grundon's Telecoms Manager, Frank Hall, said he was "pleased with the trouble free installation at the Clinical office, with the system being delivered and installed by Datasharp within a tight time scale."

Oaklands School in Bethnal Green has installed a Siemens HiPath 3000 system with voicemail to improve their communications capabilities; for example direct dial in will speed up getting regular callers through to the right person. A cordless headset allows the receptionist to walk around while answering calls.

PRODUCT NEWS

Siemens has launched version 5 of the popular HiPath 3000 series and a new model, the HiPath 3800. Some of the key enhancements include:



- Free integrated entry voicemail on 33x0 and 35x0 models.
- Automatic night service.
- Conversation recording with Xpressions Compact voicemail
- E-mail notification with Xpressions Compact.

- More Voice over IP options including a new range of IP phones with self labelling keys.

Existing HiPath and Hicom Office users can upgrade by purchasing the new processor board and software – no need to change any existing phones or other system cards.

Call Management Solutions

Call Management software allows you to manage your telephone system by providing information on such things as the number of calls, how quickly they are answered, whether calls are missed and what are the busy times of the day. This information allows Managers to make decisions on manning levels, help staff become efficient on the phone and take steps to improve call answering times.

This solution can be supplied and installed for around £1400.

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