



Welcome to the Autumn edition of Comms News. In this issue we introduce the Siemens sexy new OpenStage handset range which is offering some fantastic new features such as Bluetooth compatibility, headset ports and new touch sensitive technology. We also introduce the Sennheiser BW900 Bluetooth wireless headset which gives up to 100m coverage and can switch seamlessly between the office phone, mobile or PC. We also highlight again the benefits of Virtual Private Networks for flexible home/work life balance directives.

Yours truly,

Mark Wilson
Managing Director

Siemens New OpenStage Handsets

Siemens has announced OpenStage™, a new line of stylish telephones with four different models ranging from basic to advanced. OpenStage phones feature a revolutionary new design that combines ease-of-use with PC functionality. In addition, some OpenStage phones utilize Session Initiation Protocol (SIP) to integrate wired, wireless and IP communications to invoke new conferencing and call features such as "push to conference", desktop call management, "presence" based calling, and more.



OpenStage 60 & 80 models introduce a touch sensitive wheel called TouchGuide™ that allows easy access to the menu-driven user interface. The TouchSlider™ controls the volume of the handset, ringer and speaker phone, and there are touch sensitive pre-set and programmable keys that provide easy access to frequently used applications and features such as address books, voicemail, conferencing, and speed dial.

OpenStage also lets you dial using hands-free voice commands or a conventional keypad. Built-in Bluetooth support also lets you use a Bluetooth headset with the OpenStage desk phone for hands-free operation. A V.Card exchange even allows you to transfer contacts between compatible mobile phones and the desk phone. A USB port is available to backup data such as personal contacts, as well as to connect to a wireless LAN using a WLAN dongle.

All models in the range are available as digital or IP. HiPath phone systems need upgrading to V7 software which itself is offering some new capabilities including fixed mobile convergence. Customers with V5 and V6 software can be remotely upgraded.

Sennheiser BW 900 Bluetooth Headset



The BW 900 is the first wireless office headset to combine multi-connectivity with 100m range. It gives users the freedom to make and receive calls on any phone from practically anywhere in the office - hands free. And switching between calls on the office phone, mobile phone or PC can be done effortlessly at the touch of a button.

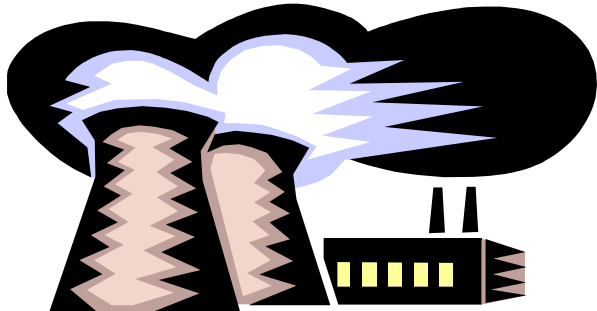


- Wireless office headset - lets you roam around up to 100m while still on the phone
- Stylish, over the ear wearing style
- Featuring Adaptive Intelligence which provides optimum speech intelligibility
- Connects to your office phone and every voice-enabled Bluetooth device
- Switch and "toggle" between the desk phone and the mobile phone
- Lightweight 26g headset
- 4.5 hours standard talk time
- Optional extra battery including 'hot swap' function available
- Optional handset lifter allows answering and terminating calls away from desk
- 2 year repair/replace warranty

Top 10 Tips for reducing CO2 emissions

Give your company a CO2 health check – It's important to determine approximately how much CO2 your company emits and in which areas of the business CO2 emissions are the highest.

Appoint a green executive – If this isn't already in place, a member of staff needs to be given overall responsibility for the company's environmental policy.



Involve staff – The buy-in of all staff needs to be obtained from the outset if measures to reduce carbon emissions are to be successful. Advise all staff of the company's 'green' plans and request help and suggestions. Ensure staff continue to be involved with the company's environmental direction by establishing a 'green committee' and/or a 'green ideas box' which allows staff to put forward their own suggestions for reducing emissions.

Recycle and re-use – Whenever possible, ensure office waste is recycled or re-used, including paper, IT equipment, office furniture, textiles etc.

Cut-down on paper use – As well as recycling paper, you should implement measures and technologies to cut-down on paper use. Encourage staff to refrain from printing-out emails and invest in document management technology. This technology dramatically cuts-down on paper use as well as the printing and photocopying of paper. With a typical return-on-investment of just six months, document management also makes smart business sense.

Enforce good housekeeping – Ensure staff turn off all electrical equipment when they leave the office, including PCs, phone chargers, photocopiers and lights.

Reduce out-of-office meetings – Where possible, cut-down on car travel by encouraging phone, video and web conferences as opposed to out-of-office meetings.

Promote public transport and car sharing – When staff do have to travel, encourage the use

of public transport. A car-sharing pool also reduces the number of car journeys to and from the office.

Look into offsetting schemes – As well as reducing CO2 emissions, look into carbon offsetting schemes, which often have a range of economic and social as well as ecological benefits. Tree planting, investing in 'green energy' projects such as wind farms and providing funds for low carbon technologies in the developing world, are some of the offsetting projects available.

Evaluate progress – After 12 months, it's important to evaluate what impact the various measures have had. Have carbon emissions been reduced? Have staff bought-into the new measures? Have the measures cut costs? Once the results have been evaluated, plan the company's environmental policy for the next 12 months, setting-out organisation-wide targets.

Customer News



Telegenic in High Wycombe provide High Definition Outside Broadcast units in purpose built production vehicles. Their old Hicom system was upgraded to HiPath giving them voicemail and IP phone capability.

Hightown Praetorian & Churches Housing Association in Hemel Hempstead can now track their call activity using Tim Professional call logging software.

Ytron-Quadro (UK) Ltd, based in Chesham, who provide process solutions to the leading companies in the Pharmaceutical, Chemical, Food & allied industries, now have a Siemens HiPath.

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